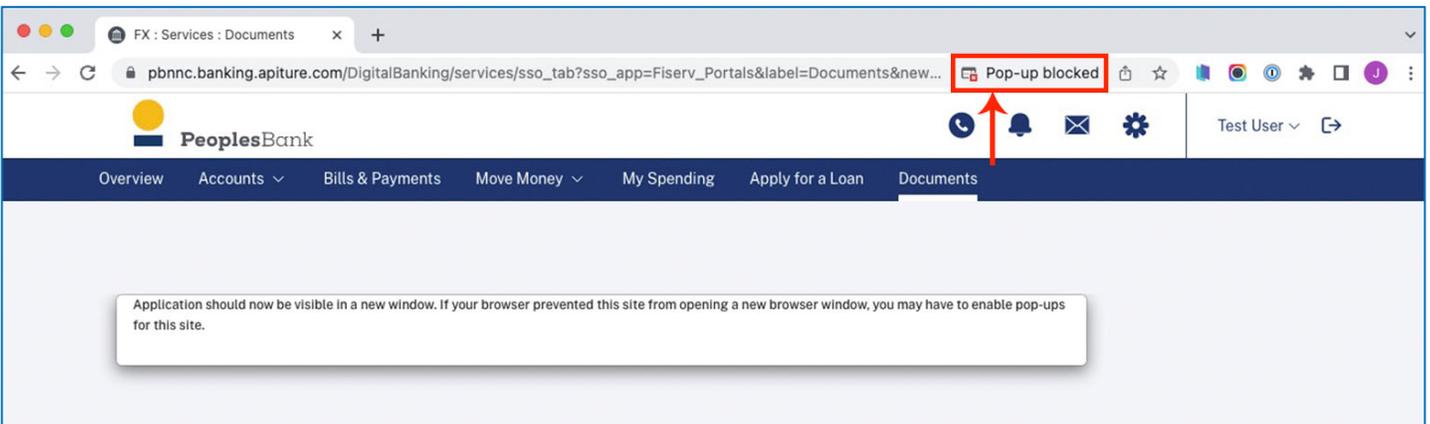


Electronic Documents Pages and Pop-up Blockers

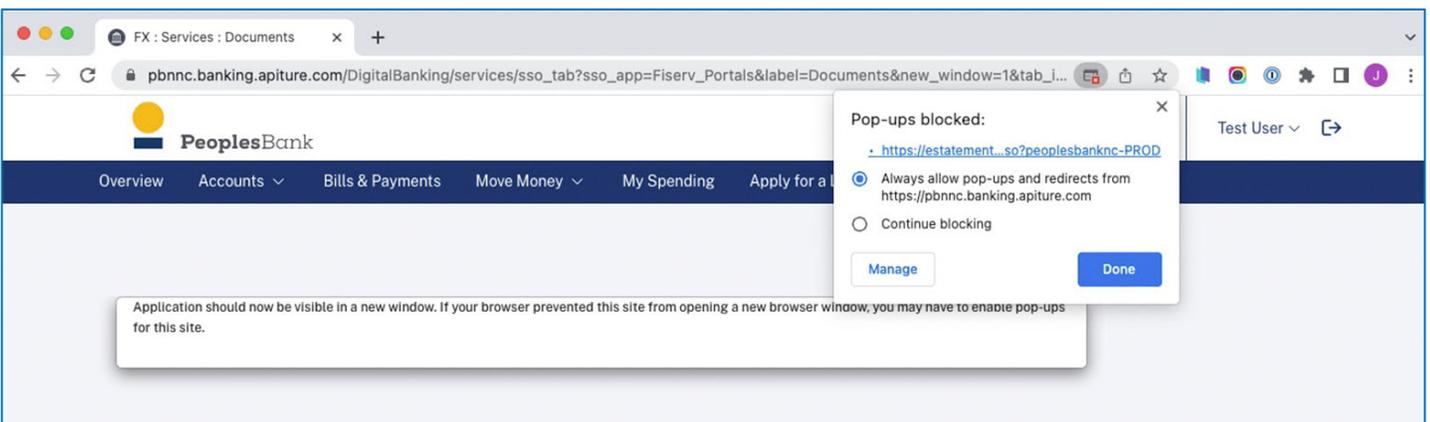
Clicking the Documents tab in online banking opens a new tab in your internet browser. Depending on your individual browser settings, you may get a message that says pop-ups are blocked. All internet browsers and computers work differently, but below are instructions about allowing pop-ups in current versions of major browsers.

Google Chrome & Microsoft Edge:

Login to online banking and click the Documents tab. A message will display that says “Pop-up blocked” in the URL address bar at the top of the screen. It may only display a single icon .

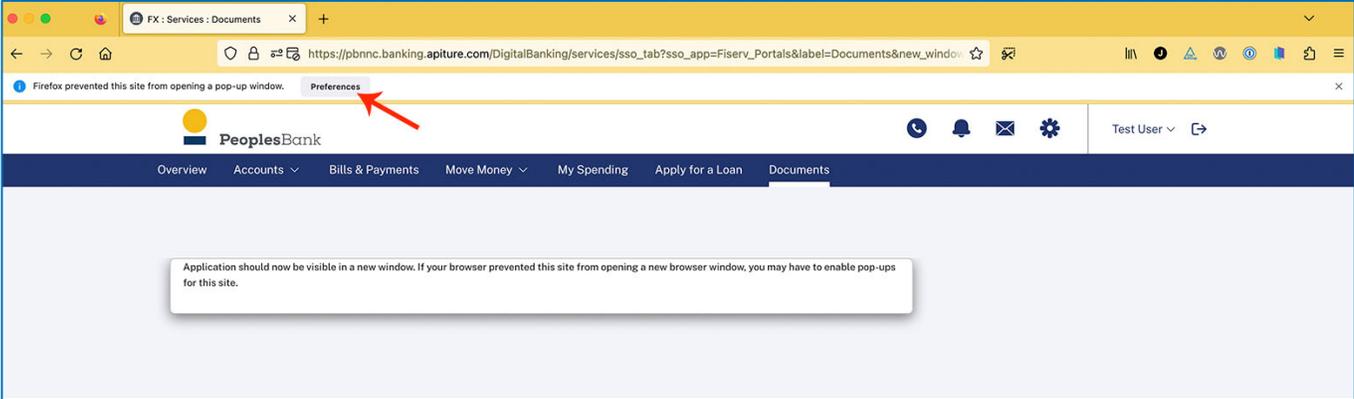


Click on the Pop-up icon, check the box to Always allow pop-ups and redirects from <https://pbnc.banking.apiture.com> and click Done. If the Documents screen does not load automatically, click the Documents tab again.

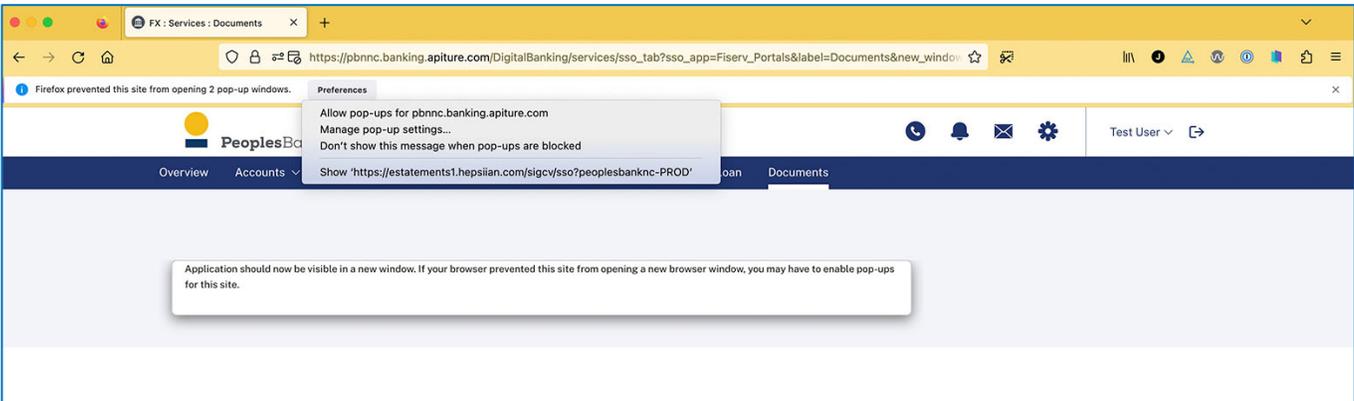


Mozilla Firefox:

Login to online banking and click the Documents tab. A message will display that says “Firefox prevented this site from opening a pop-up window” below the URL address bar at the top of the screen.

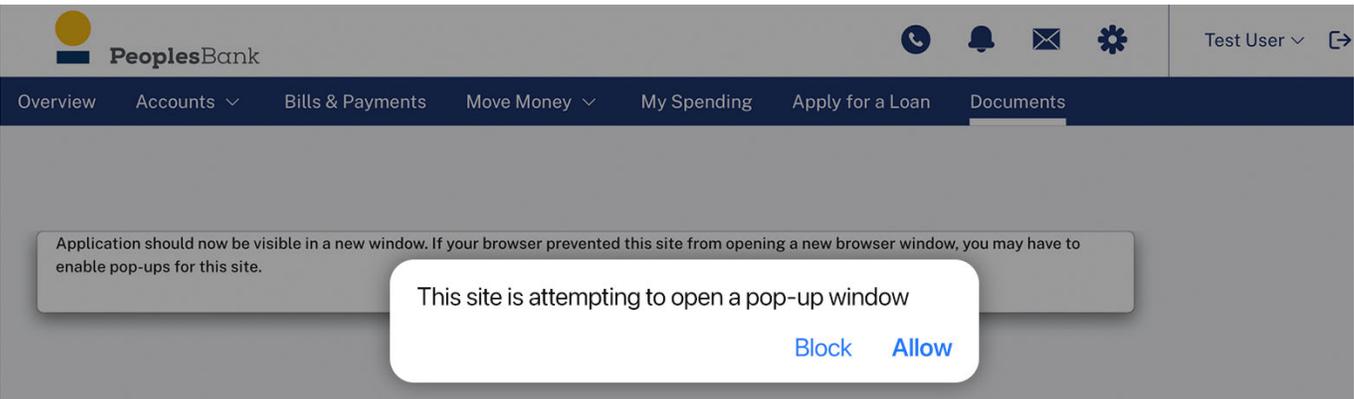


Click the Preferences button and select Allow pop-ups for pbnncc.banking.apiture.com. If the Documents screen does not load, click on the Documents tab again.



Apple Safari:

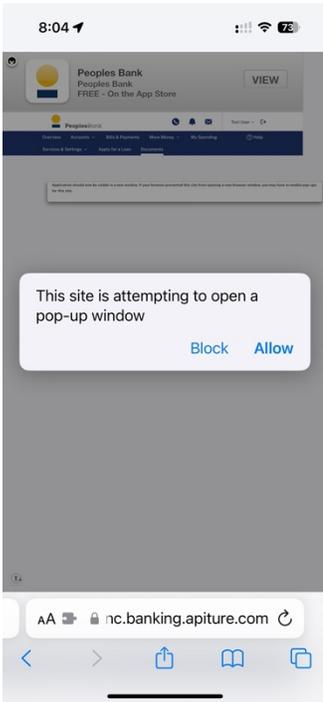
Login to online banking and click the Documents tab. A message will display that says “This site is attempting to open a pop-up window.” Tap Allow to continue.



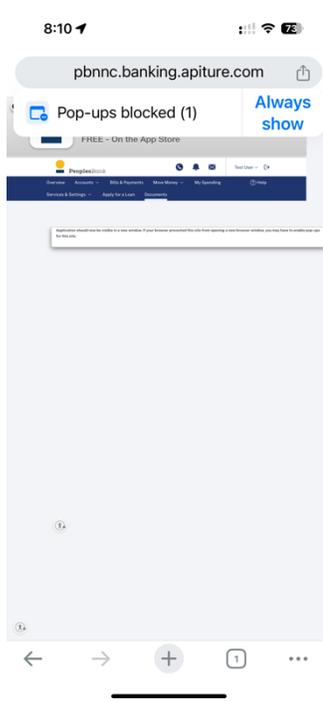
Electronic Documents Pages on Mobile Devices

Documents may be accessed on mobile devices by logging in from our website using an internet browser such as Safari or Chrome. Do not use the Peoples Bank mobile banking app. Depending on your browser and device settings, you may be prompted to allow pop-ups for the site.

iPhone Safari:



Google Chrome:



Please note that statements and notices are downloaded as Adobe PDFs. Some mobile devices or browsers may require a separate app to view these documents. The official Adobe PDF reader app is available for download at no charge from the Apple or Google Play app stores.

If you need additional assistance with online statements and documents, we're here to help. Call our Customer Service Center at 828-466-1765 or toll-free at 877-802-1212. Representatives are available on Monday and Friday from 8:00 AM to 6:00 PM, and Tuesday through Thursday from 8:00 AM to 6:00 PM. You can also send us a secure message through online banking.